Electronic Acknowledgement Receipt					
EFS ID:	1118717				
Application Number:	09944676				
Confirmation Number:	8505				
Title of Invention:	System and method for automated end-user support				
First Named Inventor:	Daniel Keele Burgin				
Customer Number:	26874				
Filer:	Eleanor Maria Farrell Schalnat/Sherrill G. Jones				
Filer Authorized By:	Eleanor Maria Farrell Schalnat				
Attorney Docket Number:	1160215/0474949				
Receipt Date:	19-JUL-2006				
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Time Stamp:	11:30:06				
Application Type:	Utility				
International Application Number:					
Dovment information.	•				

Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$450
RAM confirmation Number	612
Deposit Account	

File Listing:

Document Descripe	n File Name	File Size(Bytes)	Multi Part	Pages
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1	Amendment - After Non-Final Rejection	1160215_0538115_0994467 6_Response.pdf	65920	no	1				
Warnings:	Warnings:								
Information	:			_					
2	Extension of Time	1160215_0538115_0994467 6_2MosExtension.pdf	132753	no	2				
Warnings:									
Information:									
3	Fee Worksheet (PTO-875)	fee-info.pdf	8157	no	2				
Warnings:									
Information	:								
		Total Files Size (in bytes):	206830						
			•						

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.